

Jarrold Feng

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WORK EXPERIENCE

Nando's Australia

October, 2022 – August, 2023

Team Member

- Worked in a variety of roles with a large team, collaborating with fellow coworkers in high pressure tasks to achieve our goals in a timely manner.
- Spoke confidently with customers, understanding their needs and providing the best support possible. (e.g., grabbing water for the tables, high chairs for children, etc.)
- Set the record for the highest level of engagement among customers within the Victorian region of Nando's, via handing out NPS cards and interacting with customers in a friendly manner.

Buddy Trainer

August, 2023 – February, 2024

- Trained and developed numerous new team members, clearly and effectively managing their learning at the restaurant, guiding them through each necessary role in a friendly and constructive manner.
- In the absence of shift leaders on certain days, I have stepped into the role of managing the restaurant throughout the day, overseeing the various roles in the restaurant such as Coordination, Food Production, Front of House, and back clean up.

Freelance Wedding Filmmaker

February, 2022 – Present

- Worked independently, and as part of a team (With other wedding vendors such as photographers, DJs, etc.) to create high quality wedding films.
- Self-promoted using social media and word of mouth, gaining clients from various different locations across Australia.
- [Example Wedding Film](#)

Freelance Video Editing

2019 - Present

- Have completed paid work for several popular content creators online, notably editing long-form stream videos for "Jolly Wangcore", a streamer with 714,000 YouTube Subscribers.

VOLUNTEER WORK

AliCon, Everfree Northwest

July, 2018 | August, 2019 | August, 2022

- Worked together with a large team to photograph multiple conventions, professionally collaborating with several different roles to ensure a smooth event for the public.

EDUCATION

Ringwood Secondary College

December, 2018

Year 12 VCE

Ringwood, Victoria

- Focused on Media / Photography electives during study, receiving distinctions for these subjects.
- Took part in the Stand Out Group, collaborating with others to promote LGBT+ rights in the school.
- Often aided teachers with school-ran projects, e.g. RSC eSports, Media Film Showcase and more.

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** Responsible Service of Alcohol Training (RSA), Victoria Region
- **Skills:** Collaboration with others; photography; video editing; proficiency in the Adobe suite; item organization; group management; knowledge in Virtual Reality and Production; proficient in the Microsoft Office suite.
- **Interests:** Videography; photography; video editing; virtual production; video games; professional wrestling; cartoons; escape rooms.